Circuit Court Clerk CaseLink User Guide

Welcome to our new CaseLink product! Guidelines and tips to assist you in navigating the features are included below.

Feedback

To report *bugs* or submit feedback, please contact our IT Department by e-mail at circuitsupport@jis.nashville.org.

Important Information

Navigating within the application

• The application requires you to use the application buttons NOT the "back/forward buttons."



As stated above, do not use the computer Back button as it will lock up the application.



Browser Capabilities

- iPad you must close one image to view another image.
- Safari you must turn off the Popup Blocker to view images.
 - o Preferences.
 - Security.
 - Under web content, uncheck "Popup Blocker."
- Safari you must turn off "AutoComplete/AutoFill."
 - o Preferences.
 - AutoFill.
 - Turn off AutoFill

Circuit Court Clerk CaseLink Features

New Features

Listed below are some of the new features CaseLink provides.

Search Engine

The search engine is no longer office specific.

Party Name Search

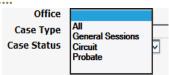
- A search by Party Name brings back results for Circuit, Probate and General Sessions-Civil.
- User can limit the search by:
 - Plaintiff/Petitioner or Defendant/Respondent.....



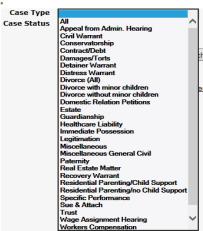
By filings during certain time periods.....



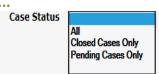
By the Office......



By Case Type.....



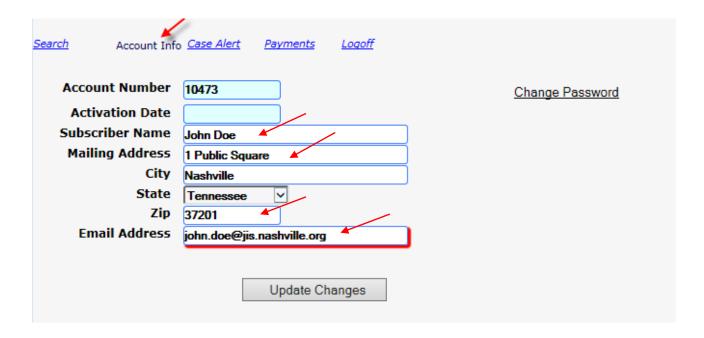
By Case Status.....



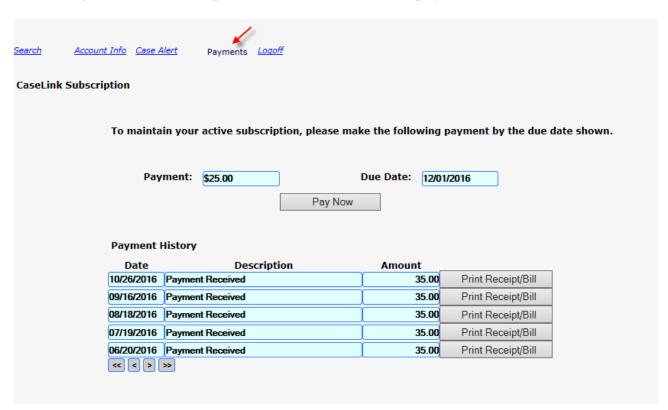
Account Info

The Account Info feature allows you to manage your account as described below.

Update Subscriber name, address and billing e-mail address.



View Payments and Billing Information - and - make payments.

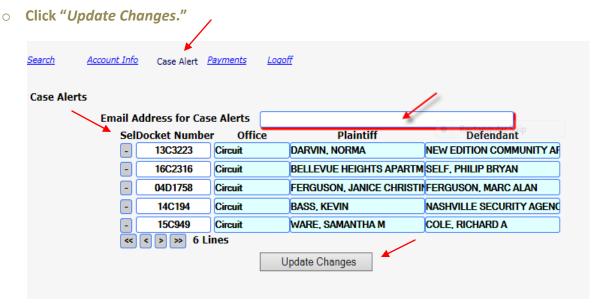


Sign up for Case Alerts

A user may sign up to receive e-mail notifications when a filing has been entered on a case in our computer system.



- Notice that you may enter Case/Docket Number(s) for Circuit, Probate and/or General Sessions-Civil.
 - o Enter the "e-mail address" where you want the notification sent.
 - Enter the "Case/Docket Numbers" for the cases on which you want to receive notifications.

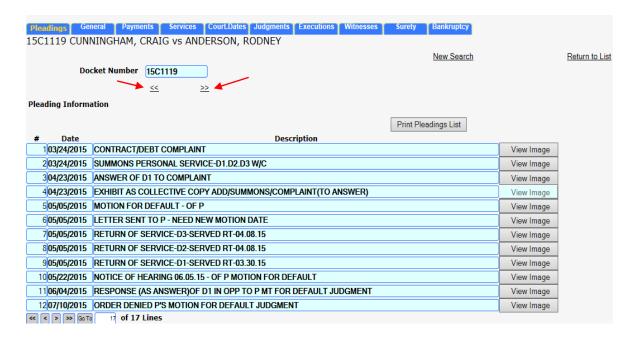


Circuit Court Clerk CaseLink Case Functionality

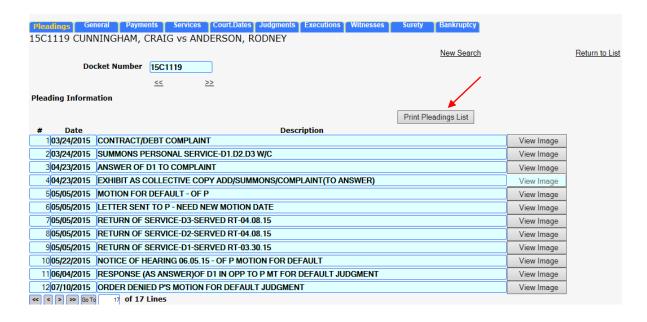
Case Functionality

Once a case has been chosen from a *Search* or *Case/Docket Number* entry, you have the following options:

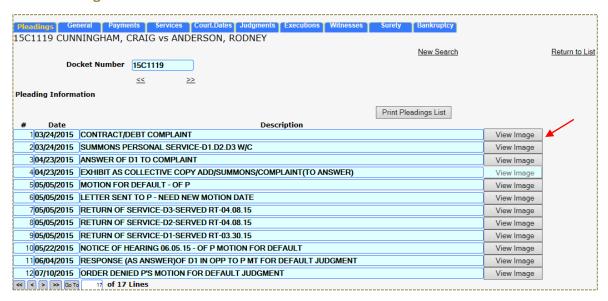
Search previous or next Case/Docket Number.



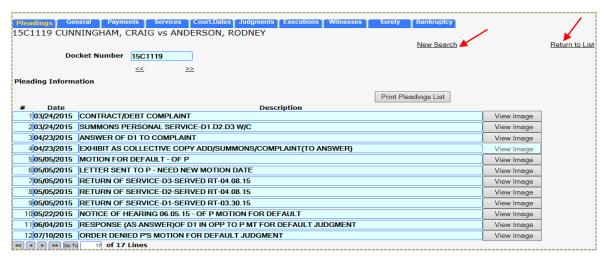
Print a pleadings list or PDF of all pleadings/orders entered.



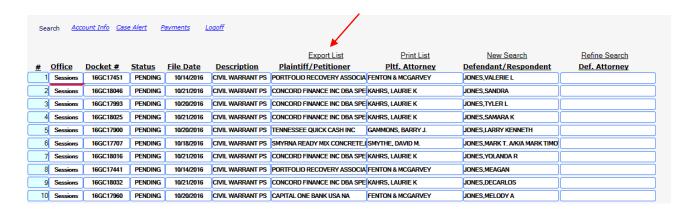
View an image.



Refine the current search criteria by Returning to List or beginning a New Search.



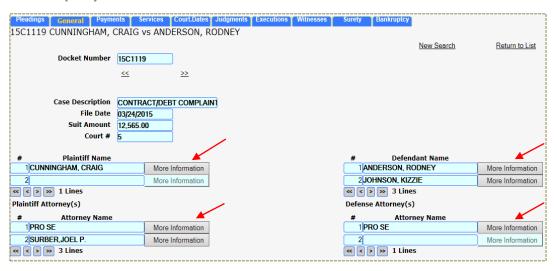
Export a list of all cases from a search inquiry



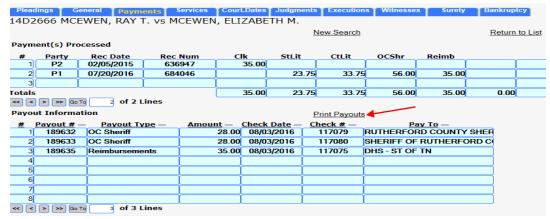
- View the following details of the case.
 - o Pleadings.
 - ✓ For Probate, the Reporting Date for Accountings/Status Reports appears.



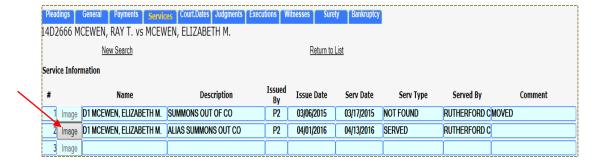
General party information and addresses.



- Payments.
 - ✓ You can now view, sort and print payouts.



- Services/Returns.
 - ✓ For Circuit/Probate cases, you can view an image of the return.



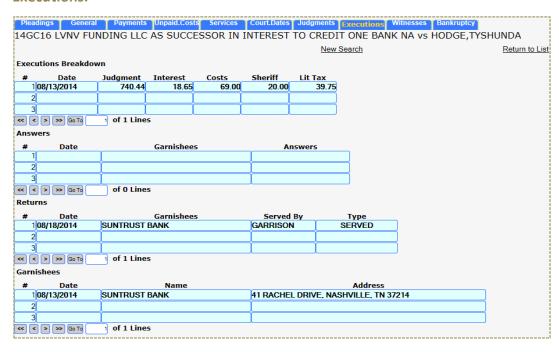
Court Dates.



Judgments.

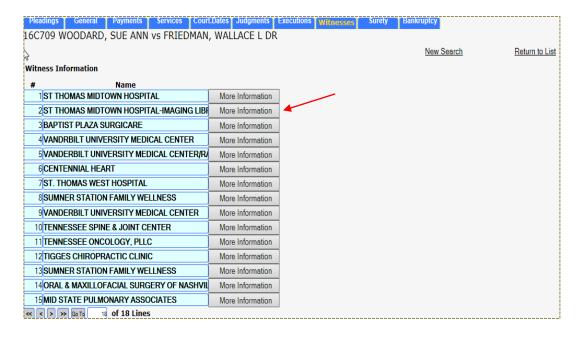


Executions.

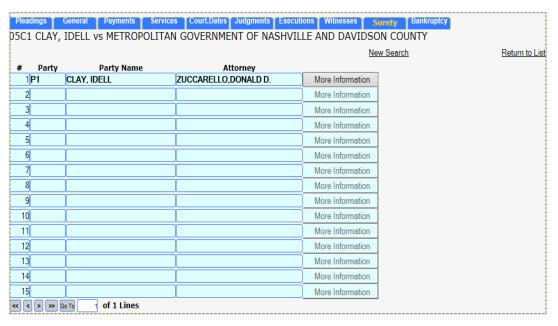


Witnesses.

✓ Address Information.



Surety.



Bankruptcy Filings.

